

A Guide for Visitors with Disabilities



South Somerset

WELCOME TO SOUTH SOMERSET

South Somerset is a wonderful destination for a holiday at any time of year with a number of all-ability trails, houses and gardens, museums, nature reserves and countryside sites catering for visitors with additional needs.

Information in this guide has been provided by proprietors and has not been independently checked. We recommend that you contact establishments before you visit, to discuss any special requirements you have.

Tourist Information Centres have a wide range of literature to help you make the most of your holiday. You will find TIC contact details on pages 43/44

If there is other information you would like to see added to this guide, please let us know so that it can be included in future editions. A form for contacting us is provided at the back.

CONTENTS

Attractions	3
Accommodation	25
Hotels, Inns & Bed and Breakfasts	27
Self-Catering	28
Transport.....	31
Car Parks	34
Accessible Toilet Facilities	37
Useful Local Contacts	38
Useful National Contacts	39
Tourist Information Centres	43
Local Information Centres	44

A large print copy of *Discover: A Visitor's Guide to South Somerset* is available for reference at all the South Somerset Information Centres.

If you would like *South Somerset: A Guide for Visitors with Disabilities* in large print, Braille, audio or another language, please call 01935 462462

www.visitsouthsomerset.com

ATTRACTIONS

Key to Symbols

	Information for getting to the attraction
	Information regarding public transport to the attraction
	Details for parking at the attraction
	Information for getting into and around the attraction
	Number of disabled toilets
	Information for getting into and around the shop
	Information for getting into and around the café/restaurant
	Details of facilities for partially hearing/deaf visitors
	Details of facilities for partially sighted/blind visitors
	Other useful information i.e. concessions, additional displays, equipment and facilities available
	Number of staff who have undertaken Welcome All training

Please note: the information contained in this section has been provided by the attraction owners themselves and is correct at time of going to print.

ATTRACTIONS – Arts & Crafts

Perry's Cider Mills

Working cider mill and rural museum. Traditional ciders to sample and buy in farm shop.

Contact: Mrs C M Perry, Dowlish Wake, Ilminster, TA19 0NY

Telephone/Fax: 01460 55195

Email: george@perryscider.co.uk **Website:** www.perryscider.co.uk

- | | |
|---|--|
|  | Grid Ref. B3. Signposted by brown and white signs from the A358 and A303. |
|  | 20 parking spaces although none specifically designated for blue badge holders. Tarmac surface. |
|  | Level entrance to attraction and ability to move around unobstructed. |
|  | Level access to shop with ability to move around unobstructed. All display items are accessible to wheelchair users. |
|  | Level access to the café with ability to move around unobstructed. Wheelchair users can sit comfortably at the tables. |
|  | Staff are happy to give assistance to visitors as required. |

 Full  1

ATTRACTIONS – Arts & Crafts

Somerset Guild of Craftsmen

Ever-changing display of work in all media by Guild members.

Contact: The Court House Gallery, Market Place, West Street, Somerton TA11 7LX

Telephone: 01458 274653

Email: courthouse@somersetguild.co.uk **Website:** www.somersetguild.co.uk



Grid Ref. E5. Follow signs from the A303 Podimore roundabout for Somerton.



2 designated parking spaces for blue badge holders on tarmac surface 5 metres from entrance.



One step to the main entrance with level access available through a clearly signed side entrance. Full access around the ground floor gallery. There is no lift to the first floor gallery but staff will be pleased to assist by describing or fetching items. All displays are visible to wheelchair users and there is a low level counter.



Free entry



Partial

The Discworld Emporium

Purveyors of merchandise and finery from Terry Pratchett's Discworld novels since 1991. A warm welcome awaits at the only shop dedicated to the work of Terry Pratchett in the known universe where you'll find books, jewellery, apparel, artefacts, games and more!

Contact: 41 The High Street, Wincanton, BA9 9JU

Telephone: 01963 824686 **Fax:** 01963 824671

Email: reb@discworldemporium.com **Website:** www.discworldemporium.com



Grid Ref. E8. From the A303, follow signs for the town centre via the one-way system (B3081). At the top of the hill (South Street), continue on into the High Street. The shop is on the left hand side up the hill.



Accessible by bus – nearest bus stop 50 metres. Various services.



1 designated parking space for blue badge holders on tarmac surface 2 metres from the main entrance. Spaces available for 50 other vehicles on gravel and tarmac surface 20 metres from entrance.



Level access to the main entrance, which is wide enough for wheelchair users. All areas are accessible to wheelchair users with the exception of the workshops.



Level access to the shop with ability to move around unobstructed. All display materials are accessible to wheelchair users.



Partial



1

ATTRACTIONS – Arts & Crafts

Ilminster Arts Centre at the Meeting House

Situated in a beautiful grade II listed building comprising two art galleries, craft shop and café. We host an ever-changing programme of exhibitions, concerts, markets and antiques fairs.

Contact: Stephanie Snowdon, East Street, Ilminster, TA19 0AN

Telephone: Information 01460 55783, Box Office 01460 54973

Email: info@themeetinghouse.org.uk



Grid Ref. B3. From the A303 at Horton Cross Roundabout turn left into Ilminster. Follow brown and white signs for Local Information Centre.



Accessible by bus – nearest bus stop 400 metres.



2 blue badge and 12 other parking spaces on gravel surface 5 metres to the entrance.



Main entrance is clearly signed, level and wide enough for wheelchairs. Main Hall, where performances/workshops take place, is fully accessible. Partial access around the attraction. Exhibitions in the Café area.



There are 3 shallow steps at the entrance to the Craft shop.



5 steps up to the café. Wheelchairs can be lifted up the steps or food and drink can be served to visitors in the main hall on request, or Café Garden, in good weather. Café Garden is fully accessible for wheelchair users.



Friends of the Arts Centre scheme offers concessions on tickets. Contact Arts Centre for more details.



There is an induction hearing loop



Partial



1



2

Guide dogs/Hearing dogs welcome in all areas of the centre

Willows and Wetlands Centre

Family-run business with over 170 years of experience of the willow industry. Situated in the heart of the Somerset Levels, see craftsmen weave a wide selection of baskets, furniture and garden items. Willow also available.

Contact: Nicola Coate, Tourism Co-ordinator, Meare Green Court, Stoke St Gregory, Taunton, Somerset, TA3 6HY

Telephone: 01823 490249 **Fax:** 01823 490814

Email: info@englishwillowbaskets.co.uk **Website:** www.englishwillowbaskets.co.uk



Grid Ref. D2. Signposted by brown and white tourist signs from A358 and A361.



1 designated parking space for blue badge holders and 20+ other spaces adjacent to the entrance (5 metres) on tarmac surface.



The main entrance is clearly signed and wide enough for a wheelchair to go through. There is one step up to the entrance but a portable ramp is available on request.

Upstairs exhibitions and display area are inaccessible to wheelchair users.

ATTRACTIONS – Arts & Crafts



One step and a ramp at the entrance to the shop with ability to move around unobstructed. All displays are accessible to wheelchair users.



Level access to the café with ability to move around unobstructed. Wheelchair users can sit comfortably at tables.



Tactile display of willow products.



Display includes a video with clear and informative narrative. Birdsong soundtrack plays as background to the exhibition area.



Partial



1



1

ATTRACTIONS – Country Parks & Nature Reserves

Chard Reservoir Local Nature Reserve

A beautiful, peaceful nature reserve ideal for bird watching and exploring the native woodlands. Follow the 1.5 mile surfaced trail to the bird hide and then onto boardwalks through reed beds. Angling is available.

Contact: Katy Menday, Countryside Manager - Sites, South Somerset District Council, Brympton Way, Yeovil, BA20 2HT

Telephone: (01935) 462462 **Email:** countryside@southsomerset.gov.uk

Website: www.southsomersetcountryside.com



Grid Ref. A2. Sign posted with brown and white signs from the A30 and from Chard town.



Parking for 15 cars on gravel surface 10 metres from the main entrance.



There are gates along the route but all dual opening and on return springs. Meadows are sloping and uneven. There is an angling peg for disabled anglers at the Chaffcombe Lane end of the reservoir.



Information boards and leaflets can be found on site or on-line and leaflets are also available from local Tourist Information Centres. Leaflets are available in alternative formats on request.



Partial

ATTRACTIONS – Country Parks & Nature Reserves

Ham Hill Country Park

Centred on Hamdon Hill, the largest Iron Age hillfort in Britain, this fascinating historical site has been continually occupied since the Stone Age. Now a 400-acre Country Park offering much to see and do including superb views across South Somerset to Exmoor, the Mendips, Dorset and Wiltshire.

Contact: Katy Menday, Countryside Manager - Sites, South Somerset District Council, Brympton Way, Yeovil, BA20 2HT

Telephone: (01935) 462462 **Email:** countryside@southsomerset.gov.uk

Website: www.southsomersetcountryside.com



Grid Ref. C5. Signposted with brown and white tourist signs from Stoke sub Hamdon, Norton sub Hamdon, Odcombe and Montacute. From the A303, follow signs for Stoke sub Hamdon.



Ample free parking on site on gravel surface suitable for wheelchairs. Visitors wanting to use the all-ability trail should park near the Prince of Wales Inn.



One mile of all-ability track suitable for wheelchair access. The path runs in a loop out around the war memorial, along the inner Iron Age rampart. Follow the golden trail from the Prince of Wales Inn. In other areas the terrain is quite uneven with exposed quarry faces and steep slopes. Picnic and BBQ area near the Ham Hill Education Centre accessible for wheelchair users.



Free site guidebooks are available from the ranger's office and local tourist information centres, which guide visitors around the site and also provide information about the history, geology and ecology of the park. This information is also available on-line.

There are a number of viewing points in the park that are within car parks and so very access friendly.

The public house on site also has wheelchair access.



Partial



1

Moldrams Ground Local Nature Reserve

Large wetland surrounded by dry woodland and unimproved grassland, in a unique setting in the lee of Pen Ridge.

Contact: Katy Menday, Countryside Manager, South Somerset District Council, Brympton Way, Yeovil, BA20 2HT

Telephone: 01935 462462 **Email:** countryside@southsomerset.gov.uk

Website: www.southsomersetcountryside.com



Grid Ref. E9. Entrance to the site is clearly marked with wooden signs.



On-site parking for 1 car on grass surface and gentle slope. Other parking available at the church in the village, approximately 5 minutes walk from the reserve.



There is a trail that goes around the reserve, some is level and accessible but due to the wet nature of the site only the first short section is all ability all year round. There are benches and viewing points along the all-ability section. In some areas it is necessary to use narrow boardwalks where it is boggy and the ground is uneven in places.



Information boards and leaflets can be found on site or on-line. All leaflets are available in alternative formats on request.



Limited

ATTRACTIONS – Country Parks & Nature Reserves

Yeovil Country Park

Originally laid out as informal parkland by the owners of Aldon House in the 18th century, Yeovil Country Park is situated just off Yeovil's town centre and is easily accessible from Goldenstones Leisure Centre car park.

Contact: Katy Menday, Countryside Manager - Sites, South Somerset District Council, Brympton Way, Yeovil, BA20 2HT

Telephone: 01935 462462 **Email:** countryside@southsomerset.gov.uk

Website: www.southsomersetcountryside.com



Grid Ref. C6. Signposted by brown and white tourist signs through Yeovil.



The Country Park is accessible by bus – all services to Yeovil.

Also accessible by train – nearest station Pen Mill



Parking is available at Goldenstones Leisure Centre.



All-ability trail from Goldenstones leading up into the valley garden with gentler gradients, improved paths and wide kissing gates. The cycleway from Lysander Road to the A30 by Wyndham Hill is also an excellent all-ability route, about 1 mile in length. A loop taking in the Ninesprings Lake is possible in a wheelchair.



Partial



2

ATTRACTIONS - Entertainment

David Hall Arts Centre

Provides the best in contemporary performing arts, small scale touring theatre and dance, blues, folk, jazz and film. Situated in a beautiful old listed building with a fully licensed bar.

Contact: Emma Westerman, Roundwell Street, South Petherton, TA13 5AA

Telephone/Fax: 01460 240340

Email: info@thedavidhall.org.uk **Website:** www.thedavidhall.org.uk



Grid Ref. C4.



Accessible by bus – nearest bus stop 25 metres. Service number 81 from Yeovil.



Parking in public car park nearby with 4 designated spaces for blue badge holders. Tarmac surface.



12 steps leading up to the main entrance. Level wheelchair access via side entrance. Good accessibility around all public areas – level throughout.



Level access to the café with ability to move around unobstructed. Wheelchair users can sit comfortably at tables.



Venue can hold 100 people with flexible seating for partially sighted/hearing and wheelchair users. Concession on ticket price for registered disabled – please phone for details.



Full



1



4

Octagon Theatre

Excellent regional theatre with full arts, music and entertainment programme.

Contact: Hendford, Yeovil, BA20 1UX

Telephone: 01935 422884 (box office)

Email: octagon.theatre@southsomerset.gov.uk

Website: www.octagon-theatre.co.uk



Grid Ref. C6. Signposted by brown and white tourist signs through Yeovil.



Accessible by bus – all local Yeovil services stopping at the Borough, 200 metres away.

Also accessible by train – nearest station Yeovil Pen Mill.



There are 3 permanent parking spaces available for blue badge holders on a tarmac surface within 10 metres of the entrance. Disabled drivers are advised to reserve a car park space when booking tickets. Other parking available for 14 vehicles. Nearest pay & display – Petters Way – next to the Arts Centre. NB there are 6 steps leading down from this car park to the theatre.



Main entrance is clearly signed and fully accessible with level access and wide doors. Wheelchair accessible lift is clearly marked and visible from the main entrance. Allocated spaces in rows A and T for wheelchair users and companions.



Foyer/Ground Floor – Level entrance with ability to move around unobstructed. All display materials are accessible to wheelchair users and there is a low level counter.



Café/restaurant on first floor accessible by lift. Level entrance with ability to move around unobstructed. Wheelchair users can sit comfortably at tables.



Inductive hearing loop in place. Visitors with hearing difficulties should speak to the house manager on the night of the performance.



Manual wheelchair available. Reduced entrance fee for registered disabled. Large print information available.



Full



1



3

Warehouse Theatre

Small but busy town centre theatre operated on an entirely voluntary basis by the Ilminster Entertainments Society Ltd. Offers a mostly amateur programme of drama and musical theatre. It is also the home of Ilminster Film.Society.

Contact: Front of House Manager, Brewery Lane, Ilminster, TA19 9AD

Telephone: 01460 57049 **Email** Info@thewarehousetheatre.org.uk

Website www.thewarehousetheatre.org.uk



Grid Ref. B3. The theatre is signposted by brown and white signs through Ilminster and is also accessible by bus – nearest bus stop within 50 metres.



Nearest parking is in West Street. Cars can stop outside to drop off and pick up.



There are 6 steps with handrails into the auditorium from the foyer. Wheelchair users can access the auditorium via a side entrance to the back of the auditorium where there are wheelchair seats. Access to the bar can also be gained through the back door to the bar. The coffee bar and stage are inaccessible to wheelchair users.



Level access to the bar with ability to move around unobstructed. Wheelchair users can sit comfortably at tables.



Inductive hearing loop in place in the auditorium.



Visitors with special requirements should inform the box office staff when purchasing tickets so that arrangements can be made in advance.



Partial



1

ATTRACTIONS – Family/Children’s Activities

Ferne Animal Sanctuary

Overlooking the River Yarty Valley the sanctuary houses a variety of animals from domestic to farm.

Contact: Mrs J B Wheadon, Wambrook, Chard, TA20 3DH

Telephone: 01460 65214 **Fax:** 01460 65230

Email: info@ferneanimalsanctuary.org **Website:** www.ferneanimalsanctuary.org



Grid Ref. A1. Signposted by brown and white tourist signs.



2 blue badge spaces on tarmac surface, 3m from main entrance. 50 other parking spaces available.



Portable ramp available for the main entrance. Fully accessible inside.



Level entrance to shop, with all displays accessible. Free movement for wheelchair users.



Level access to café. Wheelchair users can move around without obstruction and sit comfortably at tables.



Manual wheelchairs available.



ATTRACTIONS - Family/Children’s Activities

Gartell Light Railway

Working railway with steam and diesel locomotives, with visitor centre full of railway memorabilia.

Contact: Mike Lucas, Common Lane, Yenston, Templecombe, BA8 0NB

Telephone/Fax: 01935 891240



Grid Ref. D8. Signposted by brown and white tourist signs on main roads.



Accessible by train, nearest station Templecombe, half a mile away



100 free of charge parking spaces on gravel surface 50m from main entrance. Disabled parking spaces near the entrance.



Wide, ramped main entrance. Visitor Centre and shop inaccessible to wheelchair users.



2 steps into shop



Ramped access to café. Wheelchair users can sit comfortably at tables and move around freely without obstruction.



2 of the 3 trains have been adapted to accommodate wheelchair users.

Jungle Jungle

Indoor playground for children aged 0-11years

Contact: Units 1 and 2, 4 Artillery Road, Lufton, Yeovil

Telephone/Fax: 01935 433833

Email: info@junglejungle.co.uk

ATTRACTIONS – Family/Children’s Activities

Jungle Jungle continues:



Grid Ref. C6.



15 spaces on concrete surface, 4m from main entrance. No blue badge spaces.



Level, wide access to main entrance. Fully accessible.



Level entrance to refreshment area. Wheelchair users can move around without obstruction and sit comfortably at tables.



National Animal Welfare Trust

Animal rescue and re-homing centre, sheltering domestic and farm animals.

Contact: Heavens Gate Farm, West Henley, Langport TA10 9BE

Telephone: 01458 252656 **Fax:** 01458 253806

Email: hg.reception@nawt.org.uk **Website:** www.nawt.org.uk



Grid Ref. E4. Signposted by brown and white tourist signs.



2 blue badge spaces on gravel surface, 2m from main entrance. 28 other parking spaces available, 10m from entrance.



Wide, ramped access to the main entrance, with handrails. Cattery is accessible to wheelchair users.



Ramped entrance to shop. Free movement for wheelchair users.



1



2



2

Yeovil Railway Centre

Steam or diesel train rides, new visitor centre, shop, light refreshments.

Contact: Mr P H Gould (Chairman), Yeovil Junction Station, Stoford, Yeovil, BA22 9UU **Telephone:** 01935 410420

Email: yeovilrailway@hotmail.com **Website:** www.yeovilrailway.freeservers.com



Grid Ref. B6.



Follow signs for Yeovil Junction (NOT Pen Mill) station through Yeovil. Accessible by bus (Monday to Saturday only) and train (London Waterloo to Exeter line. Nearest bus stop 200 metres, service 68.



Spaces for 50 cars on gravel surface 10 metres to main entrance.



Main entrance is clearly signed with wide doors. Good accessibility around ground floor level. Upper level of the visitor centre is inaccessible to wheelchair users. Unable to offer train rides to those who cannot leave their wheelchair. We hope to offer this facility during 2014.



Ramped access to the shop. Wheelchair users can move freely, without obstruction, around the shop.



Ramped access to the café with ability to move around unobstructed. Wheelchair users can sit comfortably at tables.



Friendly staff always on hand and willing to assist with any special requirements.



Partial



2

ATTRACTIONS – Heritage, Houses and Gardens

Barrington Court

Beautiful Jekyll inspired gardens, working kitchen garden and Tudor manor house, displayed empty of furniture. National Trust property.

Contact: Barrington Court, Barrington TA19 0NQ **Telephone:** 01460 241938

Email: barringtoncourt@nationaltrust.org.uk **Website:** www.nationaltrust.org.uk



Grid Ref. C3. Signposted by brown and white tourist signs from A303 and A358. If using satnav, follow brown signs once in the village.



There are designated parking spaces for blue badge holders on gravel surface 5 metres from Reception. Other spaces available 10 metres from Reception.



Disabled access to reception, café, shop, restaurant, gardens and ground floor of house (upper floor inaccessible).



Level entrance to the shop. All displays accessible.



Ramped entrance to the café/restaurant with the ability to move around unobstructed. Wheelchair users can sit comfortably at tables. Large handled cutlery available.



Large print guides available.



Manual wheelchair available. Self-drive electric buggy available (booking advised on 01460 241289)

Free entry for wheelchair users.



Partial



1



5

Dillington House

Historic site that hosts an adult education programme and numerous events. Prior booking essential.

Contact: Jo Boyland **Telephone:** 01460 258648 **Fax:** 01460 258615

Email: jboyland@somerset.gov.uk **Website:** www.dillington.com



Grid Ref. B3. Signposted by brown and white tourist signs on the main roads leading to the attraction.



Nearest train station is Crewkerne.



There are 14 blue badge parking spaces on a tarmac surface 70 metres to the main entrance. There are 100 other parking spaces over two car parks, one of tarmac and the other of a rough surface.



The main entrance is clearly signed and accessible to wheelchair. Most areas of the house are accessible to wheelchair users, a few meeting rooms and bedrooms are not accessible.



There is a level entrance to the café. Wheelchair users can move around unobstructed and sit comfortably at tables.



Manual wheelchairs, vibralarms, and inductive loops available. All frontline staff Welcome All trained.



partial



7



14

East Lambrook Manor Gardens

The quintessential English cottage garden created in the 1940's, 50's and 60's by the late gardening icon Margery Fish. Also excellent specialist hardy plant nursery.

Contact: Mike Werkmeister, East Lambrook Manor Gardens, East Lambrook, South Petherton TA13 5HH

Telephone: 01460 240328 **Email:** enquiries@eastlambrook.com

Website: www.eastlambrook.co.uk



Grid Ref. C4. Signposted by brown and white tourist signs from A303.



80 parking spaces on gravel surface 10 metres from main entrance.



Sloping access to main and side entrance. Parts of garden inaccessible.



Recommended and signed routes for disabled visitors.

Access statement available with detailed map of accessible areas.



Partial



1

Forde Abbey & Gardens

One of the oldest family homes in England open to the public. 30 acres of award winning gardens include herbaceous borders, lakes, a temple, a working walled kitchen garden and a bog garden. Home-made lunches and teas, plant sales and pottery exhibition.

Contact: Chard, TA20 4LU

Telephone: 01460 221290

Email: info@fordeabbey.co.uk **Website:** www.fordeabbey.co.uk



Grid Ref. A3. Signposted by brown and white tourist signs from A30.



There are 4 designated parking spaces for blue badge holders on gravel surface 20 metres from the main entrance. Parking also available for 100 vehicles.



Main entrance is clearly signed with wide and ramped access for wheelchairs. The gardens, tea room/restaurant, toilets, gift shop, pottery exhibition and plant centre are accessible to wheelchair users but the upper floor of the house is not accessible. There are steps and a few slopes on the lawn but usually ways around.



Level entrance to the shop with the ability to move around unobstructed.



Level entrance to the café/restaurant with the ability to move around unobstructed. Wheelchair users can sit comfortably at tables.



Large print guides available for the house only.



Manual and electric wheelchair available.

Free entry for wheelchair users.



Partial



1



4

ATTRACTIONS – Heritage, Houses and Gardens

Lytes Cary Manor and Gardens

Intimate manor house with arts and crafts style garden. National Trust property.

Contact: Emma O'Donnell,

Lytes Cary Manor, Near Charlton Mackrell, Somerton TA11 7HU

Telephone/Fax: 01458 224471

Email: emma.o'donnell@nationaltrust.org.uk

Website: www.nationaltrust.org.uk/wessex



Grid Ref. E5. Signposted by brown signs from main roads.



Accessible by bus, nearest stop 600 metres.



There are 5 designated parking spaces for blue badge holders on tarmac surface 40 metres from the main entrance. Other parking also available on gravel and grass surfaces, 50-100 metres from entrance.



1 small step to house entrance. Some restrictions, first floor of manor and parts of the garden.



Level entrance to the shop with the ability to move around unobstructed. All displays accessible.



Level entrance to the shop with the ability to move around unobstructed. All displays accessible.



Large print and braille guides available.



Manual wheelchair available.



Partial



2



5

Montacute House and Gardens

Outstanding Elizabethan manor house containing many Renaissance features and Elizabethan and Jacobean paintings from the National Portrait Gallery, surrounded by formal gardens. National Trust property.

Contact: Grahame Meaden, Visitor Services Manager, Montacute, TA15 6XP

Telephone: 01935 823289 **Fax:** 01935 826921

Email: montacute@nationaltrust.org.uk

Website: www.nationaltrust.org.uk/montacute-house



Grid Ref. C5. Signposted by brown and white tourist signs from A303 and A3088.



Accessible by bus – various services from Yeovil. Nearest bus stop 100 metres.



Accessible by train – nearest stations Yeovil Pen Mill and Yeovil Junction. There are 5 designated parking spaces for blue badge holders on tarmac surface 30 metres from the entrance. Other parking also available for 150 vehicles on gravel and grass surface.



Side entrance is clearly signed and fully accessible with ramped entrance. The upper floors of the house and the north gardens are inaccessible to wheelchair users.



Level entrance to the shop with ability to move around unobstructed. All displays are accessible.



Level entrance to the café/restaurant with ability to move around unobstructed. Wheelchair users can sit comfortably at tables.



Large print and Braille guides available.



Manual wheelchair available. Scented gardens.
Free entry for accompanying carers.



Partial



1



5

ATTRACTIONS – Heritage, Houses and Gardens

Muchelney Abbey

Excavated ground plan of 10th century Benedictine abbey and church and preserved remains of the 15th century cloister and Abbot's house. English Heritage property.

Contact: Stephen Honey, Muchelney, Langport, TA10 0DQ

Telephone: 01458 250664

Email: muchelney.abbey@english-heritage.org.uk

Website: www.english-heritage.org.uk



Grid Ref. D4. Signposted by brown and white signs from Langport and Martock.



There are 2 designated parking spaces for blue badge holders on hard gravel surface, 16 metres from the entrance. 35 spaces available for other parking on grass 18-35 metres from the entrance.



Main entrance is clearly signed with wide and level access.

Ramped wheelchair access to all of the upper ground floor. Wheelchair access to remaining lower ground floor accessible via side entrance door. Staff will open side entrance door for access when required. Stairs to upper floor are uneven and steep. Grounds accessible via short mown grass. Some steep level changes.



Assistance may be required. Steep step at external entrance. Two shallow steps when entering via kitchen.



Hot drinks vending machine, cold drinks and ice cream, snacks available. Picnics welcome in grounds. Benches available..



Large display of carved stones may be touched.



Free entry for accompanying carer. Virtual touch screen display.



Partial



2



2



1

Toilet adapted for wheelchair users

Stourhead House and Gardens

World famous 18th century landscape garden and Palladian mansion. National Trust property.

Contact: Leanne Clements, Stourhead, Stourton, Warminster, Wiltshire BA12 6QD

Telephone: 01747 841152 **Fax:** 01747 842005

Email: stourhead@nationaltrust.org.uk

Website: www.nationaltrust.org.uk/stourhead



ATTRACTIONS – Heritage, Houses and Gardens

Stourhead continues:



Outside Somerset. Signposted by brown and white tourist signs from main roads.



Accessible by various bus services, can be dropped off outside Stourhead.



There are 13 designated parking spaces for blue badge holders on gravel/tarmac surface 100 yards to visitor entrance. 120 other parking spaces on gravel, also 3 overflow fields.



Wide, level access to main entrance. Some areas of the garden inaccessible. Mobility bus available for transport around the site. Volunteer driven golf-buggy available around the garden.



Level entrance to the shop with low-level counter.



Level entrance to the café/restaurant with ability to move around unobstructed. Wheelchair users can sit comfortably at tables.



Inductive hearing loop in place.



Sensory trail available. Manual wheelchairs available on site if required. Stairclimber available (pre-booking required) to allow access to the house. Free entry for accompanying carers.

More information can be found at

<http://www.nationaltrust.org.uk/stourhead/facilities-and-access>



Partial



3



13

Tintinhull House

A formal garden informally planted. Tintinhull is a good example of the careful integration of house and garden. Has seven gardens which are quite different in character and treatment, yet there is unity of design.

Contact: Grahame Meaden, Farm Street, Tintinhull, BA22 8PZ

Telephone: 01935 823289 **Fax:** 01935 826921

Email: tintinhull@nationaltrust.org.uk

Website: www.nationaltrust.org.uk/tintinhull-garden



Grid Ref. C5. Signposted by brown and white tourist signs from Tintinhull village. From A303 follow signs for Tintinhull.



Accessible by bus – nearest stop 250 metres.



1 designated parking space for blue badge holders minimum 20 metres from the main entrance with a drop off point. Other parking available for 100 cars on grass minimum 60 metres from main entrance.



Level access to clearly signed main entrance with wheelchair access. The majority of the house is accessible although there are a few narrow paths in the gardens, steps and uneven paving in some areas. The kitchen garden is inaccessible to wheelchair users.



Level entrance to the café with ability to move around unobstructed. Some tables that wheelchair users can sit at comfortably are available.



Free entry for accompanying carer. Manual wheelchair available.



Partial



1



1

ATTRACTIONS – Museums

Bruton Museum

Changing displays show the history of the town. The monthly *casespace* shows local creative work.

Contact: Dovecote Building, 26 High Street, Bruton, BA10 0AA

Telephone/Fax: (01749) 814985

Email: museum@brutontown.com **Website:** www.brutontown.com



Grid Ref. F8.



The Museum is accessible by bus and train. Nearest bus stop is 100 metres away. Nearest train station is Bruton station.



There is 1 blue badge parking space on a tarmac surface within 80 metres of the main entrance. Other on-street parking is available and there are car parks within few hundred yards.



The main entrance is clearly signed and accessible to wheelchair users via a platform lift to ascend the 4 steps up to the entrance. All areas of the museum are accessible to wheelchair users.



Although not part of the museum, there are cafés nearby with level entrance and with ability to move around unobstructed. Wheelchair users can sit comfortably at tables.



Level entrance to shop. Wheelchair users are able to move freely, without obstruction, around the shop.



Manual wheelchair available.



Full



1



1

Chard & District Museum

Displays provide a comprehensive history of the town and its hinterland as well as a special display celebrating John Stringfellow, a pioneer of powered flight and and James Gillingham, inventor of artificial limbs in moulded leather.

Contact: Chard Museum, Godworthy House, High Street, Chard, TA20 1QB

Telephone: (01460) 65091

Email: info@chardmuseum.co.uk **Website:** www.chardmuseum.co.uk



Grid Ref. A2.



One step at the main entrance – portable ramp available. Level access via side entrance. Partial wheelchair access around attraction – various steps and narrow passages, no access to upper floor.



Level access to the shop with ability to move around unobstructed. All display items accessible to wheelchair users and low-level counter.



Partial



1

ATTRACTIONS – Museums

Community Heritage Access Centre

Yeovil's museum storage facility containing over 3,00 photographs of the local area and over 10,000 objects.

Contact: Clare Robinson, SSDC Lufton Depot, 7 Artillery Road, Lufton, Yeovil BA22 8RP

Telephone: 01935 462855

Email: heritage.services@southsomerset.gov.uk

Website: www.southsomerset.gov.uk



Grid Ref. C6.



30 parking spaces on tarmac surface 5 metres to main entrance.



Slightly sloped entrance to centre. Upper floor inaccessible.



Free entry

Crewkerne Heritage Centre

Situated in restored grade II listed building. Includes displays on the town's history including the Saxon mint, the famous grammar school, past and present industries and a farmhouse kitchen of the 20th century.

Contact: The Heritage Centre, Market Square, Crewkerne, TA18 7JU

Telephone: (01460) 77079

Email: crewkernemuseum@hotmail.co.uk **Website:** www.crewkernemuseum.co.uk



Grid Ref. B4.



Accessible by bus – various services. Nearest stop 20 metres.
Nearest train station is Crewkerne.



There are no designated parking spaces for blue badge holders.



Entrance to the museum is level and clearly signed. The museum is on two levels but there is a wheelchair accessible lift giving access to the second floor. Gallery 4 and the Local History Room are inaccessible to wheelchair users as there are two steps.



There is level access to the shop with ability to move around unobstructed.
All display materials are accessible to wheelchair users.



Large print information available.
Concessions available.



Partial



1

ATTRACTIONS – Museums

Fleet Air Arm Museum

Situated alongside RNAS Yeovilton, the Fleet Air Arm Museum will thrill the whole family. Get up close and personal with Europe's largest collection of Naval aircraft and see the first British Concorde.

Contact: RNAS Yeovilton, Ilchester, Somerset, BA22 8HT

Telephone: (01935) 840565

Email: info@fleetairarm.com **Website:** www.fleetairarm.com



Grid Ref. D6. The Fleet Air Arm Museum is signposted by brown and white tourist signs from the M5 and A303. The attraction is accessible by bus – Nippy Bus N11 (limited service). Nearest bus stop is 40 metres.



There is a large tarmacked car park with 15 designated disabled parking spaces within 50 metres of the entrance.



The main entrance has 25 steps with a handrail leading up to it. A level access is available. Both entrances are clearly signposted. There are recommended and signed routes around the attraction for disabled visitors. Concorde 002, the 'Brush with War' art gallery and the 'Merlin Experience' gallery in Hall 2 are not accessible to wheelchair users. Manual wheelchairs are available free of charge for visitors use but pre-booking is advisable.



There is a ramped access in to the shop with ability to move around unobstructed



Level access into the café/refreshment area with ability to move around unobstructed. Wheelchair users can sit comfortably at tables.



Hearing loop facilities are available in the Ticket Box and Shop, Information Room, Auditorium and Swordfish Centre. Hearing loop facilities are available for AV presentations in Hall 1 and for AV presentations & interactives in Hall 4.



Please contact the Visitor Services department for information for the visually impaired.



Concessions are available. Please contact Visitor Services for more information



ATTRACTIONS – Museums

Haynes International Motor Museum

One of the largest motor museums in the country with a unique collection of some of the world's rarest and most exotic cars.

Contact: Clair Holt, Marketing Executive, Sparkford, Somerset, BA22 7LH

Telephone: 01963 440804 Fax: 01963 441004

Email: clair@haynesmotormuseum.co.uk

Website: www.haynesmotormuseum.co.uk



Grid Ref. E7. Haynes International Motor Museum is signposted by brown and white tourist signs from the A303. The attraction is also accessible by bus and the nearest train station is Castle Cary.



There are 12 designated parking spaces for blue badge holders within 10 metres of the main entrance.



The entrance to the attraction is clearly signed.

There are no steps at the entrance point.

All areas of the attraction are accessible to wheelchair users. Two manual wheelchairs are available if required.



There are no steps or a ramp at the entrance to the shop with ability to move around unobstructed. All displays are accessible to wheelchair users.



There are steps and a lift at the entrance to the café with ability to move around unobstructed. Wheelchair users can sit comfortably at tables.



Specialist guides are available on request. Concessions are also available depending on need – please contact prior to visiting.



Full



5



3

Ilchester Community Museum

A small, private museum run by the Ilchester Town Trust to show the fascinating life and history of this one-time county town of Somerset.

Contact: 1) Julie Stapleton (Caretaker), Ilchester Town Hall & Community Centre, High Street, Ilchester, Somerset, BA22 8NQ **Telephone:** 01935 841247

2) Sally Mottram, 01935 841202, email: sally.mottram@ukgateway.net 3) Mandy Harrison (Clerk) 07562 988837 email: ittclerk@gmail.com f



Grid Ref. D5. The Museum is signposted by brown and white tourist signs from A37. It is also accessible by bus – services 54 and 377 from Yeovil.



There is 1 disabled parking bay.



Access for wheelchair users through the Town Hall by prior arrangement.



Free entry



Partial



1

ATTRACTIONS – Museums

Montacute TV, Radio and Toy Museum

A family attraction providing a nostalgic trip through the world of radio & television programmes, guaranteed to bring memories of classic TV and radio flooding back.

Contact: 1 South Street, Montacute, TA15 6XD

Telephone: (01935) 823024

Email: info@montacutemuseum.co.uk **Website:** www.montacutemuseum.co.uk



Grid Ref. C5. By road from A303. At Cartgate roundabout turn onto the A3088, after 1 mile turn right, signposted Montacute. Turn left at T junction. We are situated in the centre of the village just past the village square.



The Museum is accessible by bus and train. Nearest bus stop is 15 metres away, serviced by South West Coaches service 81. Nearest train stations are Yeovil Junction for the London to Exeter line and Yeovil Penn Mill for the Bristol to Weymouth line.



There is a public car park in the Borough with approximately 30 spaces on tarmac surface 15 metres from the main entrance.



The main entrance is clearly signed, with 3 steps and handrails. Wheelchair users can use the side entrance. All areas of the museum are accessible to wheelchair users (assuming standard wheelchair size) We do not have any disabled toilets on site, the nearest disabled toilets are situated at Montacute House



Level access from side entrance. Wheelchair users can move around unobstructed and sit comfortably at tables.



Level access from side entrance, tearooms and museum. All of shop floor is accessible to wheelchair users, however some displays are out of reach (to all customers).



Visitors are able to touch some of the exhibits mainly the radios, televisions and record players.

Wincanton Museum

A community museum run by the Wincanton and District Museum and Historical Society. The Museum houses artefacts, documents, posters and photographs illustrating the social history of Wincanton and district. It is located within the Wincanton public library on the ground floor by the entrance

Contact: Nigel Fox, Museum address: Carrington Way, Wincanton, BA9 9JS

Telephone: 01963 31458

Email: foxcanwin@gmail.com



Grid Ref. E9.



Accessible by bus, nearest stop is at the open-air bus station around 220 metres away, where there is also the only disabled toilet facility in the area.



Free parking is 50 metres from the entrance with some disabled spaces about 70 metres from the museum



Level entrance. Only the ground floor is accessible to wheelchair users. Museum is small and really only suitable for one wheelchair user at a time. The library and museum are in the same building - all on ground level



Free entry.

ATTRACTIONS – Nurseries

Kelways Plants Ltd

Founded at Langport in 1851 by James Kelway, this is the UK's largest grower of peony, tree peony and iris.

Contact: Andy Martin, Picts Hill, Langport, TA10 9EZ

Telephone: 01458 250521

Fax: 01458 253351

Email: sales@kelways.co.uk

Website: www.kelways.co.uk



Grid Ref. E4. Signposted by brown and white tourist signs into Langport.



30 parking spaces on compacted hard-core surface minimum 10 metres from entrance.



Ramped access to the main entrance with wide doors. All areas accessible to wheelchair users with the exception of the peony field and garden.



Ramped access to the shop with ability to move around unobstructed.



Partial WC 1

ATTRACTIONS – Sports & Leisure

Goldenstones Leisure Centre

Range of facilities, including swimming pool, health suite and gym set in an environment designed to encompass fun, enjoyment, competition, relaxation and fitness for all ages and abilities.

Contact: The Manager, Brunswick Street, Yeovil, BA20 1QZ

Telephone: 01935 845888

Email: goldenstones@ledleisure.co.uk **Website:** www.goldenstones-leisure.co.uk



Grid Ref. C6. Signposted by brown and white tourist signs on all roads into Yeovil.



Accessible by bus – all services into Yeovil. Nearest stop 400 metres
Nearest train station is Yeovil Pen Mill.



Parking for 150 cars including 8 designated spaces for blue badge holders located 20 metres from the entrance. Brick pavior surface.



Main entrance is clearly signed with level access and wide, automatic doors. Fully accessible throughout.



Level access to the refreshment area with ability to move around unobstructed.



Inductive hearing loop in place.



Hoist available to assist getting in and out of the pool. Equipment also available for the gym and showers as requested. Free entry for accompanying carer.



Full



1



8

ATTRACTIONS – Sports & Leisure

Mill on the Brue

Outdoor pursuits company and wedding venue.

Contact: Tricia Rawlingson-Plant, Trendle Farm, Bruton BA10 0BA

Telephone: 01749 812307 **Fax:** 01749 812706

Email: info@millonthebrue.co.uk **Website:** www.millonthebrue.co.uk



Grid Ref. F8.



Accessible by bus, nearest stop 100 metres.

Accessible by train, nearest station Bruton.



There are 2 designated parking spaces for disabled badge holders on tarmac surface 40 metres from the main entrance. 40 other spaces on gravel and tarmac surfaces 100 metres from entrance.



The main entrance is clearly signed with ramped access, wide doors and handrails. Some restrictions as on a hill. Recommended and signed routes for disabled visitors.



Level access to the café with ability to move around unobstructed. Wheelchair users can sit comfortably at tables.



Free entry for accompanying carer.



1



2

Wincanton Sports Centre

Wincanton Sports Centre's facilities include a 4 lane 25 metre indoor swimming pool, a state of the art fitness suite, a 4 court multi sports hall and a dance studio.

Contact: Leisure Manager, West Hill, Wincanton, BA9 9SP

Telephone: 01963 824400 **Fax:** 01963 435660

Website: www.wincantonsports.co.uk



Grid Ref. E8.



Accessible by train – nearest station Templecombe/ Gillingham/Castle Cary – and by bus.



There are 6 designated parking spaces for disabled badge holders on tarmac surface 10 metres from the entrance. Other parking for 75 cars also available.



The main entrance is clearly signed with ramped access and handrails. Full access around sports centre.



Level access to the refreshments vending area with ability to move around unobstructed. Wheelchair users can sit comfortably at tables.



Inductive hearing loop in place.



A hoist is available making the pool fully accessible. Sessions specifically for disabled visitors are held twice a week. Free entry for accompanying carer. Passport to Leisure discount available.



Full



3



6

Wincanton Racecourse

Wincanton Racecourse provides a mixture of excitement, action, sociability and areas to eat and drink in style. The 17 fixtures of quality jump racing between October and May provide the opportunity to soak up the social atmosphere and experience the thrill of the horses thundering past the stands. Accompanied children under 18 can come racing for free.

Contact: Anne Collyer , Wincanton, BA9 8BJ

Telephone: 01963 32344 **Fax:** 01963 34668

Email: wincanton@thejockeyclub.co.uk **Website:** www.wincantonracecourse.co.uk



Grid Ref. E9. Signposted by brown and white signs from Wincanton town centre



Accessible by train – nearest station Templecombe (London Waterloo to Exeter line) with bus running from the station on race days. Castle Cary is 8 miles and Bruton 4 miles.



There are approximately 50 designated parking spaces for disabled badge holders on grass surface with mesh. Other parking available.



All three enclosures have full wheelchair access with viewing ramps and toilet facilities. There is access around the paddock and limited wheelchair access to the fully enclosed grandstand.



Restaurant and bar areas are all fully accessible.



Inductive hearing loop in reception area and in one box.



Manual wheelchair available if requested in advance. Free entry for carer.



3



50

Key to symbols

	Building of notable historical, literary or architectural interest		Guide dogs accepted
	Children welcome		Heated indoor Pool
	Colour television in room		Heated outdoor pool
	Cot available		Licensed
	Credit cards accepted		Local produce served
	Dogs accepted by prior arrangement		Off road parking (number following gives maximum capacity)
	Fishing within 5 miles		Pub within 1 mile
	Four poster bed(s)		Riding within 5 miles
	Garden to visit within 5 miles		Special package over Christmas & New Year
	Golf within 5 miles		Tea/coffee making facilities in all rooms
	Green Merit Award		Use of telephone
	Ground floor bedrooms		Working farm

Extra symbols for self-catering establishments

	Automatic washing machine		Linen provided
	Dishwasher		Microwave
	Freezer		Off season short break rates available

National Accessible Scheme Ratings



Typically suitable for a person with sufficient mobility to climb a flight of steps but would benefit from fixtures and fittings to aid balance



Typically suitable for a person with restricted walking ability and for those that may need to use a wheelchair some of the time



Typically suitable for a person who depends on the use of a wheelchair and transfers unaided to and from a wheelchair in a seated position



Typically suitable for a person who depends on the use of a wheelchair and transfers to and from the wheelchair in a seated position. They also require personal/mechanical assistance to aid transfer (e.g. carer/hoist)



Minimum entry requirements to meet the national accessible standard for visually impaired guests



Recommended (Best Practice) additional requirements to meet the national accessible standard for visually impaired guests



Minimum entry requirements to meet the national accessible standard for guests with hearing impairment, from mild hearing loss to profoundly deaf



Recommended (Best Practice) additional requirements to meet the national accessible standard for guests with hearing impairment, from mild hearing loss to profoundly deaf

Accommodation listed with VisitEngland National Quality Assessment Scheme can be found on website www.openbritain.net/south-west

ACCOMMODATION – Self-Catering

CLANVILLE, NR CASTLE CARY

Lone Oak Cottage

AA ★★★★★



Lone Oak Cottage, a bungalow, was originally home to Clanville Manor farm's herdsman, the internal accommodation is modern and comfortable with three bedrooms including a double ensuite, and a shower room adapted for limited mobility. Please contact us for an access statement.

Contact: Clanville Manor, Clanville, Nr Castle Cary, Somerset BA7 7PJ

Telephone: 01963 350124

Email: info@clanvillemanor.co.uk **Website:** www.clanvillemanor.co.uk

Sleeps: 6 plus cot

Rates: Lone Oak (for 6) £300 - £825 per week



CLANVILLE, NR CASTLE CARY

Lone Oak Cottage

AA ★★★★★



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Sleeps: 6 plus cot

Rates: Lone Oak (for 6) £300 - £825 per week



ACCOMMODATION – Self-Catering

GODNEY, NR WELLS

Swallow Barn

VISIT BRITAIN ★★★★★

NAS: M1, M2, M3i, M3a



A tastefully converted Meal house situated on the Somerset Levels with lovely views across open moorland. Many extra luxuries and discreetly, fully accessible for wheelchair users and those less mobile. Wells, Glastonbury, Cheddar and Taunton within easy driving distance.

Contact: Double Gate Farm, Nr Wells, BA5 1RZ

Telephone: 01458 832217

Fax: 01458 835612

Email: doublegatefarm@aol.com

Sleeps: 6

Open: All year

Rates: £350 - £785 per week Self-Catering B&B: £60 per night Single Occupancy, Standard Double/Twin occupancy £70-£80 per room per night



NB. Washing machine and tumble dryer not in Swallow Barn but SC guests have free use of our laundrette.
Minimum SC stay is three nights.

STOKE ST GREGORY

Holly Farm Cottages

VISIT BRITAIN ★★★★★



Relax and enjoy yourself. The Linny is a two bedroom cottage all on one level with a small garden and patio outside. There is a ramp with a handrail to the front door, plenty of space round the beds and other features that make it suitable for the less mobile. Take a dip in the swimming pool or hot tub, there is an Oxford hoist available. Our local pub also has good disabled access. (1m). Check website for pictures/availability.

Contact: Meare Green, Stoke St Gregory, Taunton, TA3 6HS

Telephone: 01823 490828 **Fax:** 01823 490590

Email: robhembrow@btinternet.com

Website: www.holly-farm.com

Open: All year

Sleeps: See below

Rates: Linny (for 4) £300 - £770 per week



TRANSPORT

Buses

South Somerset bus services have extensive routes over a large area covering the main towns as well as the rural communities. Running from Yeovil Bus Station (Glovers Walk, Yeovil BA20 1LH) the main operators are First www.firstgroup.com and South West Coaches Ltd www.southwestcoaches.co.uk. Timetable information is available on the websites, at Tourist Information Centres or from Traveline on 0871 200 2233.

A brochure of all local services and operators is available by telephoning 0845 345 9155 or emailing: transport@somerset.gov.uk

Berry's Coaches

Operates a twice-daily London Superfast Express Service between Taunton and London with local stops at Ilminster, Cartgate, Yeovil, Ilchester and Wincanton. Reservations for this service can be made at the Yeovil Tourist Information Centre, Cartgate Tourist Information Centre, on Berry's website or by telephone to the reservation office. Berry's also offers a day excursion programme. Tel: 01823 331356 www.berryscoaches.co.uk Email: info@berryscoaches.co.uk

National Express

Operator of local and regional coach services. Yeovil Tourist Information Centre is ticket agent or you can book online www.nationalexpress.com
Disabled Persons Travel Helpline 08717 818179
Textphone for customers who are deaf or hard of hearing: 0121 455 0086

Nippy Bus

Offers demand responsive and standard routes across South Somerset area with Yeovil as the hub. Tel: 01935 823888 www.nippybus.co.uk
Email: info@nippybus.co.uk

Slinky Bus

Similar to the Nippy bus, a demand-responsive bus service running in the Chard/Ilminster and Wincanton areas.
Chard/Ilminster service tel: 0844 800 9646 – Booking line
Wincanton service tel: 01935 477399
Further contact: County Council, Taunton Tel: 0845 345 9155
www.somerset.gov.uk/slinky

Transport

Boats

Condor Ferries

Operates ferry services between Weymouth, Portsmouth, Poole, Jersey, Guernsey and St Malo. Yeovil Tourist Information Centre is ticket agent or you can book online or by telephone.

Tel: 0845 609 1024

www.condorferries.co.uk

Car Rental

Enterprise Rent-A-Car

Unit 2, Dampier Mews, Houndstone Business Park, Yeovil, Somerset, BA22 8RU

Tel: 01935 410900

National Car Rental

30 Oxford Rd Pen Mill Trading Estate , Yeovil, Somerset, BA21 5HR

Tel: 0871 304 3436 Vehicles with right hand controls 0871 304 3113

Taxis

Abba Cabs

Middle Street, Yeovil, BA20 1LY
431711 (vehicles suitable for wheelchair users)

30a
Tel: 01935

BW Taxi

26 Ilton Business Park, Ilton, Ilminster
Tel: 01460 53400 Email booking@bwtaxis.co.uk <http://bwtaxis.co.uk> (vehicles suitable for wheelchair users)

Destination Travel

Earl Cottages, Lawrence Hill, Wincanton, BA9 8AB
Tel : 01963 351168 www.destinationtravel-uk.com
(vehicles suitable for wheelchair users)

Freeway Taxis

3 St. James Street, South Petherton, TA13 5BS
Tel: 01460 242877 / 01460 247 040
www.southpethertontaxis.co.uk
(disabled access vehicle)

Radio Cabs (Yeovil) Ltd

30a Middle St, Yeovil BA20 1LY
Tel: 01935 426666/ 01935 431711 Email: info@yeovilradiocabs.co.uk (wheelchair accessible taxis)

Trains

The train stations in South Somerset are:

Yeovil Pen Mill Station (managed by [First Great Western](#))

Station Approach, Sherborne Road, Yeovil BA21 5DD

Tel: 0845 7000 125 – Customer Services

Travel 0800197 1329 Textphone 0800 197 1329

Assisted

Yeovil Junction Station (managed by [South West Trains](#))

Stoford, Yeovil BA22 9UU

Tel: 0845 6000 650 Textphone 0800 69 20 792

Assisted Travel 0800 52 82 100

Crewkerne Station (managed by [South West Trains](#))

Station Road, Crewkerne TA18 8AL

Tel: 0845 6000 650 Textphone 0800 69 20 792

Assisted Travel 0800 52 82 100

CAR PARKS

Designated spaces within these car parks require a blue badge on display at all times.

Area South

Car Park	No. of disabled spaces	Total capacity (including motor cycle bays)
Box Factory Car Park South Street/Woodland Grove, Yeovil, BA20 1NZ	9	157
Court Ash Car Park Court Ash, Yeovil, BA20 1HF	6	105
Earle Street Car Park Vincent Place/Earle Street, Yeovil, BA20 1JL	4	75
Fairfield Car Park Salthouse Lane, Yeovil, BA20 1EU	1	93
Goldenstones Car Park Brunswick Street, Yeovil, BA20 1QZ	9	147
Huish Car Park Adjacent Queensway, Huish, Yeovil, BA20 1AQ	7	218
Stars Lane Car Park Stars Lane, Yeovil, Somerset,BA20 1NR	0	202
Middle Street Car Park Newton Road, Yeovil, BA20 1LT	14	21
Newton Road Car Park (short stay) Newton Road, Yeovil, BA20 1NF	1	17
North Lane Car Park North Lane/Church Path, Yeovil, BA20 1HF	3	53
Park Street Car Park Park Street, Yeovil, BA20 1QT	1	15
Peter Street Car Park (short stay) Peter Street, Yeovil, BA20 1PN	5	20
Petters Way Car Park Petters Way, Yeovil, BA20 1SH	10	216
South Street East Car Park (short stay) South Street, Yeovil, BA20 1LX	2	29
South Street Market Car Park (short stay) South Street, Yeovil, BA20 1QE	4	46
West Hendford Car Park West Hendford, Yeovil, BA20 1XE	9	170
Market Street Car Park Market Street, Yeovil, Somerset, BA20 1HZ	0	27
Brunswick Street Car Park Brunswick Street, Yeovil, Somerset,BA20 1QZ	1	63
Goldcroft Car Park Goldcroft, Yeovil, Somerset, BA214DH	3	108

Area West (All Pay and Display, no exemptions for disabled badge holders)

Car Park	No. of disabled spaces	Total capacity (including motor cycle bays)
Abbey Street Car Park Abbey Street, Crewkerne, TA18 7HY	1	52
Bath Street Car Park Bath Street, Chard, TA20 2ET	8	123
Boden Street Car Park Boden Street, Chard, TA20 2AX	3	64
Combe Street Car Park Combe Street, Chard, TA20 1JE	1	27
Crowshute Car Park Crowshute Link, Chard, TA20 2EZ	5	67
Essex Close Car Park Essex Close, Chard, TA20 1PP	7	91
Market Square Car Park Market Square, Crewkerne, TA18 7LE	1	5
Marketfield Car Park Fore Street, Chard, TA20 2AE	3	72
Minnows Car Park Bath Street, Chard, TA20 2ET	2	43
Orchard Vale Car Park Wharf Lane/Orchard Vale, Ilminster, TA19 0EU	3	75
West Street Car Park West Street, Crewkerne, TA18 8BH	4	73
West Street Car Park West Street, Ilminster, TA19 9AA	1	42
Shrudrick Lane Car Park Shrudrick Lane, Ilminster, TA19 0BN	2	41
Orchard Vale Car Park Orchard Vale, Ilminster, TA19 0DT	3	62
South Street 1 Car Park South Street, Crewkerne, TA18 8DA	10	273
South Street 2 Car Park South Street, Crewkerne, TA18 8DA	4	77
Henhayes Car Park South Street, Crewkerne, TA18 8DA	2	35

Area North (Free Car parks)

Car Park	No. of disabled spaces	Total capacity (including motor cycle bays)
Moorlands Car Park Moorlands Park Shopping Centre, North Street, Martock, TA12 6DH	3	63
Staceys Court Car Park Bow Street, Langport, TA10 9PQ	1	26
Half Moon Car Park Land Rear of Unicorn Hotel, West Street, Somerton, TA11 6LW	0	46
Whatley and Cocklemoor Car Parks Bow Street, Whatley, Langport, TA10 9RA	7	168
The Borough Car Park, The Borough, Montacute TA15 6XB	0	20

Prigg Lane Car Park Prigg lane, South Petherton, TA13 5BX	1	23
Ham Hill Car Park Ham Hill, Stoke sub Hamdon, TA14 6RL	0	31

Area East (Free Car parks)

Car Park	No. of disabled spaces	Total capacity (including motor cycle bays)
Carrington Way Car Park Carrington Way/Rear of High Street, Wincanton, BA9 9JS	6	98
Catherines Close Car Park Catherines Close, Castle Cary, BA7 7AW	1	36
Churchfields Car Park Wincanton, BA9 9AG	2	37
Higher Backway Car Park Higher Backway, Combe Street, Bruton, BA10 0EN	2	13
Memorial Hall Car Park Memorial Hall, High Street, Wincanton, BA9 9JF	4	147
Millbrook Car Park Millbrook Gardens, Castle Cary, BA7 7EE	5	98
Packhorse Bridge Car Park Silver Street, Bruton, BA10 0EB	1	8
Tolbury Mill Car Park Higher Backway, Bruton, BA10 0DP	2	24
Limington Road Car Park Limington Road/Church Street, Ilchester, Yeovil, BA22 8LX	2	32
Main Street Car Park Main Street, Mudford, BA21 5TF	2	24
Car Park, Town Hall Milborne Port, Somerset, DT9 5DG	0	7

Area West (Free Car Park)

Market Street Car Park Market Street, Crewkerne, TA18 7LE	1	5
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In addition to the public car parks above, the following towns have private car parks: -

Yeovil

Quedam Car Park

Yeo Leisure Complex Car Park

Tesco Car Park

Other towns also have supermarket free car parks where advertised in Ilminster and Chard

Car parks operated and managed by the Town Councils are available in Somerton, South Petherton, Stoke sub Hamdon, and Bruton

SSDC also operate free car parks at the Yeovil Recreation Arena, Ninesprings, Ham Hill, and the Octagon. There are also council office car parks in Yeovil, Chard, and Wincanton

ACCESSIBLE TOILET FACILITIES & RADAR KEYS

DAP facilities available in following toilets

<p>Bruton Grove Alley</p>	<p>Somerton Cox's Yard (operated by Somerton Town Council)</p>
<p>Castle Cary Millbrook Gardens (operated by Castle Cary Town Council)</p>	<p>Stoke sub Hamdon Ham Hill</p>
<p>Chard Boden Street Bath Street</p>	<p>Wincanton Memorial Hall</p>
<p>Crewkerne South Street (operated by Crewkerne Town Council)</p>	<p>Yeovil Bus station Mudford Recreation Ground</p>
<p>Ilchester Scheme operated by Ilchester Town Council utilising 3 public houses in the town for the public's use</p>	<p>Petters Way Car Park Peter Street (2 above toilet sites operated by Yeovil Town Council)</p>
<p>Ilminster At new Tesco site, Shrudrick lane</p>	<p>Langport Whatley Car Park (operated by Langport Town Council)</p>
	<p>Martock Triangle area (operated by Martock Parish Council)</p>

Individual sites have varying opening and closing times but in the main are open at 7.00am and closed at 7.00pm each day of the week except Christmas Day. (Toilets run by Town and Parish Councils may vary)

RADAR keys are available from the following locations:

- Chard Community Office, The Lace Mill
- Petters House, Yeovil
- All Tourist Information Centres

A DAP badge must be produced before a key can be purchased (for £2.00). This key can be used throughout the country.

USEFUL LOCAL CONTACTS

British Red Cross

The Yeovil branch provides a medical equipment service.

72 Grove Avenue

Yeovil

Somerset

BA20 2BE

Tel: 01935 411396 (local) or 0844 871 8000

Shopmobility

Yeovil has a *shopmobility* scheme providing powered and manual wheelchairs and scooters for use around the shopping centre, for a modest rental fee. Please telephone in advance for information on availability on 01935 420889

For a national list of shopmobility schemes or for further information, visit www.shopmobilityuk.org or contact the National Federation of Shopmobility UK on 0844 41 41 850

South Somerset Disability Forum

The South Somerset Disability Forum consists of people with disabilities, their carers and those with an interest or awareness of disability. They concentrate their efforts on the issues that affect the lives of disabled people and their carers. The Forum can give advice on improving access to facilities.

20 South Street

Yeovil

Somerset

BA20 1QE

Tel: 01935 706766

Email: ssdf1@hotmail.com

USEFUL NATIONAL CONTACTS

Access at Last Ltd

Advertises accommodation and services worldwide that are accessible to all.

18 Hazel Grove
Tarleton
Preston
Lancashire
PR4 6DQ
Tel: 01772 814 555
www.accessatlast.com

Accessible Travel and Leisure

Providing information on accessible holidays and travel for wheelchair users, slow walkers, mature travellers, their families and friends.

Avionics House, Kingsway Business Park,
Newhaven Road, Quedgeley,
GLOUCESTER
GL2 2SN
Tel: 01452 729739
www.accessibletravel.co.uk

Disabled Living Foundation

Solutions for independent living. Advises on and provides equipment for disabled people.

Disabled Living Foundation,
Ground Floor, Landmark House,
Hammersmith Bridge Road,
London, W6 9EJ

Helpline 0300 999 0004
Switchboard 020 7289 6111
www.dlf.org.uk

Equality and Human Rights Commission

The EHRC champions equality and human rights for all, working to eliminate discrimination, reduce inequality, protect human rights and to build good relations, ensuring that everyone has a fair chance to participate in society. Helpline provides phone and correspondence service NOT face-to-face advice. Offices in Manchester, London, Cardiff and Glasgow.

Freepost Equality Advisory Support Service FAV4431
Arndale House
Arndale Centre
Manchester
M4 3EQ

Non-helpline: 0161 829 8100
Helpline: 0808 800 0082
England Textphone 0808 800 0084
www.equalityhumanrights.com

Leonard Cheshire Disability

Leonard Cheshire Disability supports over 21,000 disabled people in the UK and works in 52 countries. LCD campaigns for change and provides innovative services that give disabled people the opportunity to live life their way.

66 South Lambeth Road
London
SW8 1RL
Tel: 020 3242 0200
Fax: 020 3242 0250
www.lcdisability.org

MENCAP

MENCAP works with people with a learning disability to change laws and services, challenge prejudice and directly support thousands of people to live their lives as they choose.

123 Golden Lane
London
EC1Y 0RT
Tel: 0207 454 0454
Mencap Direct: 0808 800 1111
www.mencap.org.uk

Riding for the Disabled

RDA aims to provide disabled people with the opportunity to ride and/or to carriage-drive to benefit their health and well-being. For more information on membership, opening times and disabilities provided for, contact RDA Headquarters.

Norfolk House
1A Tournament Drive,
Edgehill Drive,
Warwick
Warwickshire
CV34 6LG

RDA National Office Telephone: 0845 658 1082

info@rda.org.uk

www.rda.org.uk

Royal Association for Disability and Rehabilitation (RADAR)

12 City Forum
250 City Road
LONDON
EC1V 8AF
Tel: 0207 250 3222
Fax: 0207 247 8765
Email: enquiries@disabilityrightsuk.org
www.radar.org.uk

Royal National Institute of the Blind (RNIB)

105 Judd Street
LONDON
WC1H 9HE
Helpline: 0303 123 9999
Email: helpline@rnib.org.uk
www.rnib.org.uk

Royal National Institute for the Deaf (RNID)

19-23 Featherstone Street
LONDON
EC1Y 8SL
Tel: 0808 808 0123
www.rnid.org.uk

Scope Response

Scope Response is a national advice and information network providing free, impartial and expert information, advice and support to disabled people and their families.

Scope
6 Market Road
London
N7 9PW

Tel: 0808 800 3333 – Help and Information
Main Switchboard: 020 7619 7100
response@scope.org.uk
www.scope.org.uk/response

Tourism For All

Tourism for All UK is the UK Voice for Accessible Tourism working to overcome barriers to participation in tourism for people with disabilities, older people, carers of young people or disabled or older relatives. TFA offers information on where to visit and advice and assistance to businesses or public bodies needing to make changes to become more accessible.

Tourism for All UK
7A Pixel Mill,
44 Appleby Road,
Kendal
Cumbria LA9 6ES
Tel: 0845 124 9971
www.tourismforall.org.uk
www.openbritain.net

INFORMATION CENTRES

Tourist Information Centres have a wide range of publications available on things to see and do in the area and provide advice and information on events, attractions, local theatre tickets, accommodation bookings and public transport. TICs also sell books, maps, gifts and mementoes of your visit to Somerset.

A303 South Somerset Tourist Information Centre

Cartgate Picnic Site A303/A3088

STOKE SUB HAMDON

TA14 6RA

Telephone: 01935 829333

Fax: 01935 824644

Email: cartgate.tic@southsomerset.gov.uk

Open: April – October Daily 10am – 5pm,

November – March Mondays and Fridays only 10am -3pm

Yeovil Tourist Information Centre

Petters House, Petters Way,

YEOVIL

BA20 1SH

Telephone: 01935 462781/462782

Email: yeoviltic@southsomerset.gov.uk

Open : All year Monday - Friday 9am-4pm

Chard Tourist Information Centre

The Guildhall

Fore Street

CHARD

TA20 1PP

Telephone: 01460 260051

Email: chard.tic@chard.gov.uk

Open: All year Monday – Friday 10am – 4pm, Saturdays 10am – 1pm

Large print copies of the Somerset accommodation guide - *The Jewel of the South West* - are available at Yeovil, Cartgate and Chard Tourist Information Centres.

LOCAL INFORMATION CENTRES

Local Information Centres are not part of the national Tourist Information Centre network but offer a good range of local information. They are staffed mainly by volunteers who are knowledgeable about their areas and very able to assist you. Some centres have limited opening hours so we recommend that you phone before visiting, particularly in winter.

Bruton LIC

The Dovecote Building
26 High Street
BRUTON
BA10 0AA
Telephone: 01749 812851

Castle Cary LIC

The Market House
CASTLE CARY
BA7 7AH
Telephone: 01963 359631

Crewkerne LIC (Seasonal opening)

Town Hall
Market Square
CREWKERNE
TA18 7LN
Telephone: 01460 75928

Ilminster LIC (Seasonal opening)

The Meeting House
East Street
ILMINSTER
TA19 0AN
Telephone: 01460 57294

Langport LIC (Seasonal opening)

Bow Street
LANGPORT
TA10 9PR
Telephone: 01458 253527

Somerton LIC (Seasonal opening)

The Library, Cox's Yard
West Street
SOMERTON
TA11 7PR
Telephone: 01935 462462

Wincanton LIC

Town Hall
Market Place
WINCANTON
BA9 9LD
Telephone: 01963 31693



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South Somerset District Council
Brympton Way, Yeovil, BA20 2HT
Telephone: (01935) 462462
Fax: (01935) 462243
Email: tourism@southsomerset.gov.uk
www.visitsouthsomerset.com

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